

# Job Description

**Title:** Ice Cream Parlor Team Member

**Reports to:** Laurie Wike

## Summary of Position:

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Ice Cream Parlor team members perform a variety of duties.

The successful candidate for this position will be an organized, personable, and enthusiastic individual that keeps customer service as the highest priority.

## Essential Functions and Responsibilities:

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- Operate POS terminal system.
- Prepare cash reports.
- Hand dip ice cream, prepare shakes and sundaes.
- Stock Ice Cream Parlor.
- Clean all areas on a frequent basis.
- Answer guest questions about the resort and the region.
- Interact with the customers in a friendly and professional manner.
- Perform other duties as requested including assisting in the General Store.

## Qualifications:

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- Minimum high school diploma is preferred.
- Previous retail experience is preferred.

Must be able to:

- Count money correctly.
- Scoop ice cream for several hours each day.
- Proficiently operate a computer.
- Lift up to 25 lbs.
- Communicate effectively, both written and orally.
- Think clearly and use judgment in routine and non-routine situations which may occur.

**Other Information:**

Due to the nature of the Ice Cream Parlor, non-standard work hours including weekends, evenings, and holidays will be expected.

This is a seasonal position.

Print Employee Name: \_\_\_\_\_

Employee Signature: \_\_\_\_\_ Date: \_\_\_\_\_